



Hiportfolio Upgrade Services

DBFS have specific experience undertaking Hiportfolio Upgrade projects and have a unique repeatable, measurable approach that ensures maximum efficiency, reduces lead time and ensures delivery of what can be a complicated and risk laden upgrade.

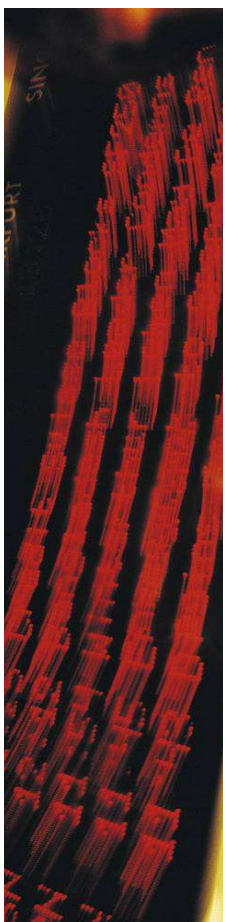
DBFS understand how critical a Hiportfolio Upgrade project can be to an organisation. Not only can it potentially be disruptive to a company's internal operations but the impact of an upgrade can affect an organisation's clients as well. To this end, DBFS strongly believe that a successful Hiportfolio Upgrade project is reliant on three key fundamentals, Project Governance, Product expertise and experienced Hiportfolio specialists.

DBFS bring the following value to our Hiportfolio Clients during Upgrades:

- Expertise and specialist toolsets
- Specific Solutions and Roadmaps for Hiportfolio Upgrades
- Project Organisation and Management Methodologies
- Blend of technical and business competencies
- Supplying scarce skill-sets

EXPERTISE
SOLUTIONS AND ROADMAPS
PROJECT ORGANISATION
TECHNICAL & BUSINESS COMPETENCIES
SCARCE SKILL-SETS

DBFS Upgrade Approach



Without the correct Project Structure in place, no Hiportfolio project can expect to run smoothly or be deemed to be successful. DBFS are able to work on our own or alongside existing client teams under the following three models.

- **Programme Control**
 DBFS take control of the entire Upgrade and report into senior management / steering committees. All work streams are controlled by DBFS but can be staffed by a combination of DBFS consultants / client staff where appropriate. This method is the most optimal, harnessing DBFS experience and exposure to numerous previous projects as well as utilising a number of Project Management Tools, templates and roadmaps that have been developed specifically for a Hiportfolio upgrade project. In addition, Clients' staff gets exposure to a solid methodology and approach.
At a minimum we recommend DBFS perform a gap analysis against your plans
- **Control of one / multiple workstreams**
 DBFS are able to work within the structures of defined project teams and take control of entire workstreams of an Upgrade project. This will typically involve supplying a Project Manager and team who can utilise DBFS Best practice, tools and roadmaps within a workstream whilst reporting into an overall Programme Manager.
- **Supply of Specialist Staff**
 DBFS are able to supply specialist Hiportfolio consultants both at the technical and functional level to complement existing project resources working under existing client Project Managers. Utilising this model does not make optimal use of the DBFS Upgrade approach but resources will not only bring years of Hiportfolio expertise but specifically upgrade project experience.



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DBFS Upgrade Approach – Project Structure

Through experience gained on numerous Hiportfolio upgrade projects, DBFS believe that upgrade project teams should be split into distinct workstreams to optimise the project and ensure all facets of a complex project can be delivered on time and within budget.

- Programme Management**
 Programme Management is responsible for running the overall project, ensuring all workstreams are on track, ensuring channels of communication are kept open and ensuring all project reporting and due diligence is taking place.
- Development Management**
 Development management encompasses a number of facets of the project and will cover satellite remediation, script remediation, understanding Hiportfolio technical and functional changes, resiliency planning, interface remediation, integration testing and documentation and implementation planning.
- Business Process Management**
 This workstream will be responsible for understanding the impacts of new / changed functionality on processes and data. This workstream will help develop and deliver specifications into the development workstreams and as such will be involved in satellite and process remediation and consolidation. In addition, this workstream will identify the impact of changes on internal processes as well as external processes such as external vendors, data providers and clients.
- Test Management**
 This workstream will be responsible for managing testing activities and test environments during the upgrade project. Environment management will encompass the technical management, allocation and maintenance of test areas as well as patch management and release control. Test Management will also be responsible for regression testing Hiportfolio, including test case and script generation, management of UAT and client user testing. In addition, this workstream will be responsible for issue and defect management which can encompass vendor relationship management.
- Technical Management**
 Technical management is responsible for ensuring all facets of the technical upgrade are taken care of including understanding and managing Hiportfolio technical changes, undertaking any physical upgrades / conversions, implementation planning, performance measurement and technical tuning. This stream will also be responsible for updating Disaster Recovery and BCP activities as well as assisting all other workstreams / team members with testing and technical solutions.

Hiportfolio Upgrade Roadmaps

DBFS have developed a suite of Hiportfolio tools and roadmaps which can prove to be extremely useful during an Upgrade project.

- Hiportfolio Performance Measurement and Optimiser**
 A DBFS developed tool that allows Hiportfolio clients to measure relative performance of their Hiportfolio configuration and set-up as well as deliver web enabled monitoring facilities. This tool also aids in Hiportfolio tuning and configuration optimisation.
- Upgrade Management Guides**
 Based on experience of numerous upgrade projects, these guides outline common issues with upgrades, known HiPortfolio problems and pro-forma project plans and guidelines which form a useful starting point for any Hiportfolio related project.
- Installation and Upgrade Guides**
 Technical roadmaps of how to install and / or upgrade Hiportfolio installations. These documents are useful guidelines for ensuring smooth technical implementations.
- Guides for Improving Hiportfolio Efficiency**
 These guides are suggestions for optimising the day to day running of your Hiportfolio operations including data set-up, software tuning and guides to areas such as back-ups, DR and the like.
- Technical Tuning Best Practice**
 A guideline framework of industry best practice for getting the best out of your Hiportfolio configuration. The document includes tips, tricks and guidelines for optimising hardware and software configuration.

About DBFS

By offering an unrivalled blend of consultancy and Hiport related solutions, DBFS work with our clients to solve business and technical issues and provide a more cost effective approach to common projects.

Services range from full Hiport Project Management through to the provision of Hiportfolio Consultants and Business Analysts, Technical Consultants, Developers and Testers.

Please contact DBFS for more information or to arrange for one of our Hiport managers to come in to discuss particular issues.

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